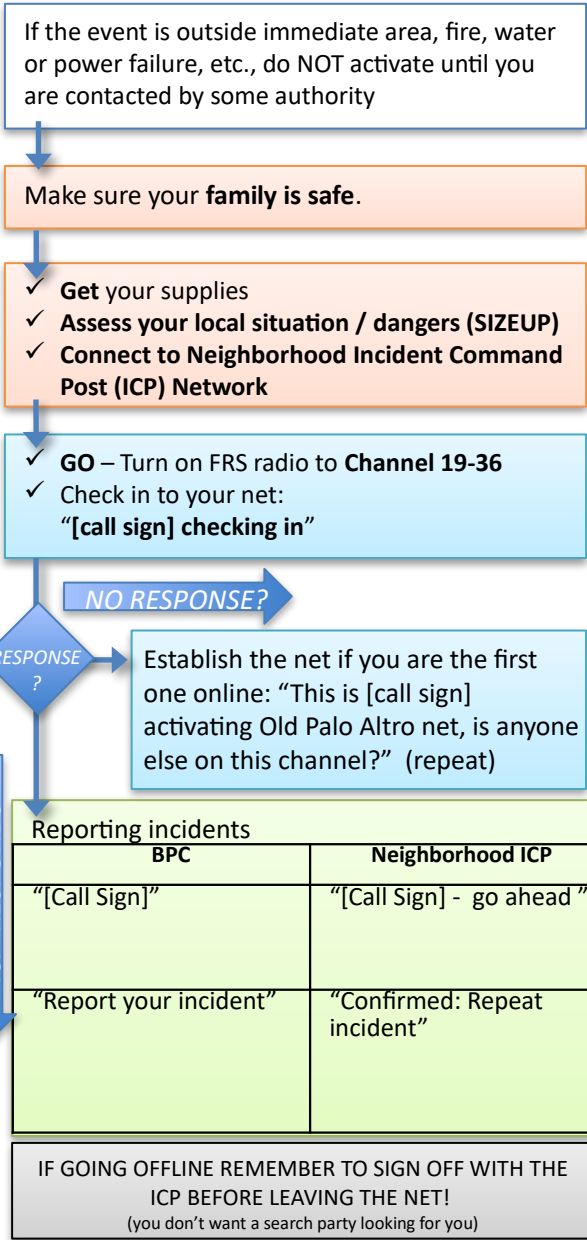


In The First 5 Minutes



IF YOU CANNOT RAISE OPA NPCS on Ch 19-36 try:
University South - across Embarcadero. Ch 13-5
Lealand Manner - across Middlefield. Ch 6-34
Midtwon 3 - across Oregon Ch 4-8
Southgate – across Alma Ch 8-19
Evergreen Park – across Alma Ch 10-24
Mayfield - across Alma Ch 8-16

2-WAY RADIO LANGUAGE & TERMS

Use these terms in one-to-five word sentences:

BREAK EMERGENCY or BREAK BREAK	When Said there MUST be RADIO SILENCE
BREAK	At Msg End – More to come
REPEAT	Repeat what you said
COPY	I understand
STAND BY	Stop speaking and wait
NEGATIVE	No
AFFIRMATIVE	Yes/go ahead
CLEAR	Everything is OK
CLEARED, ICP or NCP	Understood your status report
STATUS	Request for description of injury or physical damage
SAY AGAIN	Repeat
COME AGAIN	Repeat
CORRECTION	Error ... Right info follows
MORE TO FOLLOW	More information coming
OUT xx mins/hrs	If going offline for a while
SIGNING OUT	Out for the day
CHECKING IN	Checking in
FIGURES	Indicating numbers

Phonetic Alphabet – Preceded by “I SPELL”		
A – Alpha	J – Juliet	S – Sierra
B – Bravo	K – Kilo	T – Tango
C – Charlie	L – Lima	U – Uniform
D – Delta	M – Mike	V – Victor
E – Echo	N – November	W – Whiskey
F – Foxtrot	O – Oscar	X – X-Ray
G – Golf	P – Papa	Y – Yankee
H – Hotel	Q – Quebec	Z – Zulu
I – India	R – Romeo	/ - Stroke

Critical Events (Threat to LIFE & SAFETY)

1. Immediate medical incidents
 2. Burning fire threatening lives or neighboring prop.
 3. Hazards that are a threat to safety
 4. Structural Damage with trapped victims
- REPORT CRITICAL EVENTS IMMEDIATELY

Hazards

Category	Description
Fire	Burning ... threatening to spread?
Gas Leak	Smell gas?
Water Leak	Road Blocked?
Electrical	Downed power lines – Road blocked? Sparks ?
Chemical	Strange smell / unusual smoke Posted hazard symbol present

Structural Damage

Category	Description
Light	Broken windows, fallen plaster, minor content damage
Moderate	Visible signs of damage but structure still on foundation Major content damage
Heavy	Partial or total collapse Structure not attached to foundation Tilting / Structural instability Fire / Gas leaks / other hazards

People (no names on radio)

Category	Description
Trapped	Equipment Required
Minor	Cuts, bruises, sprains
Immediate	Life threatening, Shock, severe blood loss Breathing problems Describe injuries in comments sect.
Dead or Black	Only if obvious

EMERGENCY and Non-Emergency CONTACT INFORMATION

NEIGHBORHOOD	FRS Chan	FRS Tone
Adobe Meadow	14	27
Altaire/Kehillah/Moldaw	11	20
Barron Park 1	8	10
Barron Park 2	10	10
Barron Park 3	5	10
Barron Park 4	2	10
Channing House	13	5
Charleston Gardens, Village, Greenhouse	12	31
Charleston Meadows	14	31
College Terrace	8	13
Community Center	10	23
Crescent Park	12	2
Downtown North	10	32
Duveneck/St Francis	5	14
Esther Clark Park	10	27
Evergreen Park	10	24
Fairmeadow	12	3
Green Acres I	12	10
Green Acres II	11	10
Greendell	4	14
Greenmeadow, Walnut Grove	7	0
Leland Manor	6	34
Los Trancos Woods, Vista Verde	7	11
Lytton Gardens	12	36
Mayfield & Palo Alto Central	8	16
Meadow Park	10	26
Midtown 1	12	11
Midtown 2	14	11
Midtown 3	4	8
Midtown 4	18	11
Midtown 5	3	8
Miranda (Greater Miranda)	5	0
Monroe Park	10	31
Old Palo Alto OPANA	19	36
Opportunity Center	11	21
Palo Alto Hills	12	13
Palo Alto Orchards	14	10
Palo Verde	16	17
Sand Hill Corridor: Stanford West, Oak Creek	14	14
Southgate	8	19
Stevenson House	10	35
Triple E	9	7
University South, Professorville	13	5
Ventura	10	2

Palo Alto CITYWIDE EMERGENCIES (Police/Fire)

Emergency

Non-Life Threatening

911

(650) 329-2413

Palo Alto STORM DRAINS & TREES

Fallen Trees (M-F 7am-5pm)

(650) 496-5953

Blocked Storm Drains (M-F 7am-5pm)

(650) 496-6974

Fallen Trees & Storm Drains After Hours

(650) 329-2413

Palo Alto UTILITIES

Electrical Problems/Outages

(650) 496-6914

Gas/Water Leaks & Sewer Spills

(650) 329-2579

Street Light Outage

(650) 496-6916

Sewer Backups

(650) 496-6995

RADIO STATIONS & INFORMATION

Flood Alert Emergency Information

KZSU 90.1 FM

Bay Area Emergency Information

KCBS 740 AM

City Public Info Hotline

(650) 329-2420

FloodSAFE Hotline

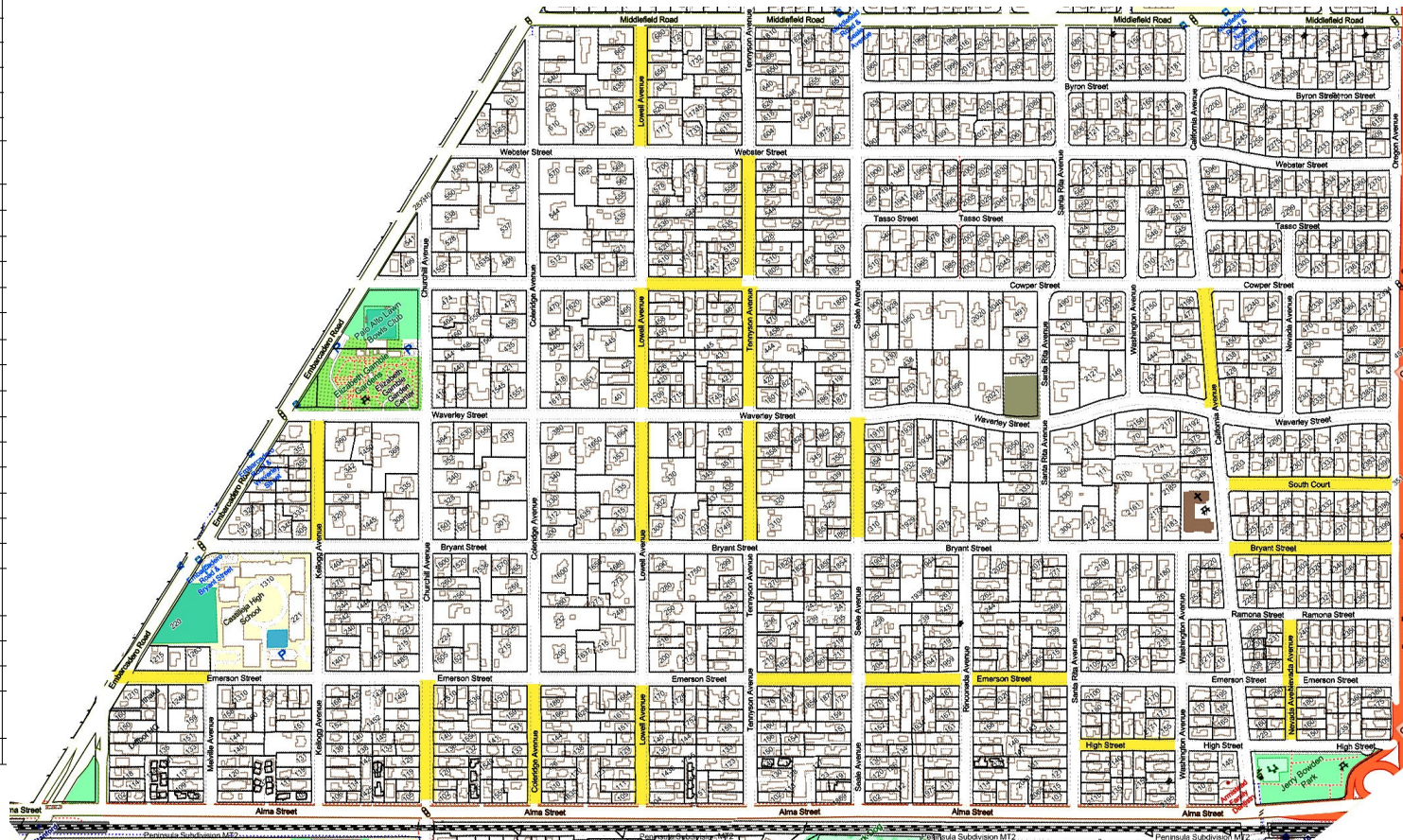
(888) 439-6624

Road Conditions - Flood Emergency

(650) 329-2420

Road Conditions - Caltrans

(800) 427-7623



HAM Frequency: 147.540 MHz, PI 100

MURS Radio Channel 5; Sub-channel 14

Alternate MURS Channels: Alt 1: 3/14;

Alt 2: 2/14; Alt 3: 1/14